

CARE AND MAINTENANCE GUIDELINES BELENCO

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Belenco, which makes production through interpreting by art and engineering of extraordinary level of solid and durable natural quartz mineral with advanced technology and fascinating designs, is a solid and aesthetic surface with its abrasion, scratch and chemical resistance. It is easy to clean, it adds comfort to life with its ease of usage.

It is always hygienic

Belenco, which is stain-resistant with its non-absorbing liquid, nonporous composition, compact structure that does not allow reproducing of microorganisms within itself, is a hygienic surface. The hygienic structure of Belenco is approved by NSF and it is documented by the NSF51 certificate that foods can be prepared safely on it. You do not need to apply special chemicals to provide hygiene.

It does not hold permanent stain

Containing over 90% of natural quartz mineral, binder and inorganic pigment in its formula, produced with the most advanced technology in the world Belenco is a surface resistant to dirt with its non-liquid absorbent and non-porous structure. Quartz, which constitutes more than 90% of its composition, eliminates the problem of abrasive effects of chemicals. Materials such as tea, coffee, vinegar, lemon and colored spices that may cause permanent staining or damage the surface of other countertop materials, do not affect Belenco.

It protects its natural shiny look

You do not need to apply protective material, polish or re-polish Belenco, which takes its brightness from the natural glow of the quartz it contains. Belenco preserves its first-day shine and naturalness for years with a simple daily cleaning.

Shines As New With a Simple Daily Cleaning!

A damp, cotton cloth and a small amount of soft neutral liquid detergent (glass surface cleaner or washing liquid) are enough for daily cleaning. If you wipe the dropped residues or smudging on the surface before they get dry and become permanent dirt, you can maintain the first day shiny look of your surface for many years with a simple cleaning. After making the cleaning with detergent, it is important to rinse the surface with sufficient amount of water thoroughly and dry it both for your health and in order not to damage the natural look of the surface by time.

As Seta Surfaces are textured, they are more sensitive to stains and require more frequent maintenance.

Cleaning Stubborn Stains

Dried stains and spills are hard to remove and require extra effort. Therefore, please clean out the dirt and stains on your countertop before they dry out. Use a plastic spatula to get rid of the stubborn stains including dried food left-overs and drink spills. First, gently scrape away the stain with a plastic spatula and then clean it out with a soft damp cloth and a neutral liquid detergent (e.g. window cleaners or hand-dishwashing liquids). Rinse the surface well with sufficient water after cleaning and dry the surface.

The surfaces should not be allowed to dry off without rinsing the cleaning product thoroughly.

Why Should You Keep Your Countertop Dry?

Tap water contains high level of lime. And unless the countertop is kept dry, lime in tap water precipitating to the side and back portions of the sink will cause lime residues on the surface. The most commonly made mistake to remove lime on quartz surface is to use lime removers. Lime removers are highly concentrated, acidic chemicals, and damage the surface while removing the lime on your quartz surface.

Most of the commercially available chemical substances are concentrated and are very likely to contain a highly acidic (pH:0-4) or highly basic (pH:10-12) chemical composition. It is recommended to dilute such chemical products before use (e.g. one lid of chemical per bucket of water). After the process, the surface should be rinsed with amount of water, cleaned from the cleaners and dried.

Rust and oil stains

Show care not to stains let stains form that are difficult to remove such as rust stains and heavy oil stains. In case of encountering with such as stains, oil and rust, remover products should be used; such strong chemicals are the agents that damage surfaces. Therefore, be very careful in using them. These products which have high pH, should only be applied on the stain and rinsed with sufficient amount of water as soon as possible. If they stay on the surface for a long time or they are not rinsed well enough, these cleaning agents may cause fading in Belenco colors or damage the surface.

You Can Keep Your Countertop Good As New !

Scratch Resistance

More than 90% of your Belenco countertop is quartz, and it is designed to resist lasting stains thanks to its non-porous texture. It is not coated by any type of chemical wax like marble do which is polished after production or by using chemicals. Quartz surfaces reach the shine of a glass after quartz minerals are abraded by diamond abrasives in the factory.

Use cutting-board

Belenco contains in itself all the distinguished features of quartz that it includes. The most important feature of quartz which is one of the hardest mineral stones in nature, is that it brought to Belenco its high abrasion and scratching resistance. But still, do not use sharp and cutting objects directly on Belenco. Show care to use cutting-board to preserve the first day look of your countertop.

Use tablemat

Although Belenco has a higher heat resistance than the other countertop materials, it can be affected by high temperature changes with reactions such as cracking, color fading, surface defect. Therefore, it is definitely necessary not to directly put hot pots taken from the cooker or oven on Belenco, it is definitely necessary to use tablemat. Heat-dissipating kitchen appliances (electric frying/toasting machines and cookers etc.) should not be placed directly on the countertop.

Keep in Mind!

Please pay attention to the following notes in order to be able to use your Belenco countertop for many years with its first day shiny look and beauty:

Do not allow persistent dirt to get dry on your countertop. It is recommended to wipe this type of difficult stains with a damp cloth before they get dry and then it is recommended to dry the surface.

More than 90% of the Belenco Quartz Surfaces composition consists of quartz and it carries all the characteristic features of quartz within its structure. The quartz, of which the hardness scale is 7 Mohs which is one of the hardest semi-precious mineral stones in nature, grants high scratching and abrasion resistance to Belenco Quartz Surfaces. But still, do not use sharp and cutting objects directly on Belenco. Show care to use cutting-board to preserve the first day shiny look and beauty of your countertop.

Some cooking methods cause heat to reach the countertop by being reflected and cause damage to the surface by being accumulated to where it reflected. Always place your saucepan and pans on the suitable section of your cooker, as centered. The cooker installation should be done at the appropriate distance with the back panel of your countertop. Otherwise, permanent stain originating from heat occur on the quartz surface which is exposed to open flame contact.

A cotton, damp cloth and warm water are enough for the daily cleaning of your Belenco countertop. Use neutral daily cleaning detergents when you need to use detergent. When using cleaning agents, necessarily read the instructions of producing company and follow the requirements. After cleaning, rinse the surface with sufficient amount of water and necessarily dry off.

Routine Cleaning	A cotton, damp cloth and warm water
Light Stains	Neutral daily cleaning detergent
Heavy, Dry Stains	Diluted bleachers, gel detergents

Certainly never use powder and cream detergents in which abrasive particles are present within. Prefer gel products. Also, in the same manner, do not use hard cleaning tools (wire scrubbers, sponges that have abrasive surfaces etc.).

Do not apply bleach, paint remover, paint and varnish thinners (chemicals such as thinner, trichloroethane or methylene chloride) on your countertop. Strong bases with a pH level of more than 8,5 and acids with very low pH level such as hydrochloric acid cause your countertop to fade and deteriorating of its smooth surface.

Do not apply these products on the countertop, they should not interact with the countertop for a long time:

- Alkaline products that contain Active Hydroxide (drain openers, descaling agents etc.)
- Products that contain Trichloroethane or Methylene Chloride (Heavy oil solvents, stain removers, etc.)

Avoid dropping of any heavy objects on the countertop. Show care to prevent objects to cause damage (scratching, cracking, breakage of piece etc.) on the surface or edge of countertop.

Belenco takes its shiny look from the quartz it contains. Therefore, do not apply chemicals that give brightness on Belenco surfaces. Belenco surfaces can only be polished only under factory conditions. Subsequent polishing or varnish operations damages Belenco quartz surface in an irreparable manner.